

Transitional Living Specialist Training Service Codes

Entering Services

- All services should be entered in CAPS.
- If being paid outside of CAPS, use SERN.
- If being paid through CAPS, use SERP.
- Comments do not need to be entered on service detail screens – use ACTL/ACTD.
 - On SSJD, just enter "see ACTD for details."

PSUIL Supervised Independent Living

- Existing service
- Can be entered on SERN or SERP
- Federal regulation paragraph (g)(30)
 - Youth is served via a supervised independent living arrangement under the supervision of an agency, but without 24-hour a day supervision.
 - Youth provided increased responsibilities.
 - Paying bills, assuming leases, working with a landlord

SBSAA Independent Living Needs Assessment

- Existing service
- Can only be entered on SERN
- Federal regulation paragraph (g)(20)
 - Youth receives an independent living needs assessment which is a systematic procedure to identify a youth's basic skills, emotional and social capabilities, and strengths and needs to match the youth with appropriate independent living services.
 - Goal / task setting, Ansel Casey Assessment

SBSAB Room and Board Financial Assistance

- Existing service
- Can be entered on SERN or SERP
- No room and board if youth is still in foster care placement
- Federal regulation paragraph (g)(31)
 - Youth receives room and board payments and other financial assistance such as rent deposits and utilities.
 - Rent deposits, utilities, household start-up expenses

SBSAD Budget and Financial Management

- New service
- Can only be entered on SERN
- Federal regulation paragraph (g)(25)
 - Youth receives training and other practical assistance related to budget and financial independent living skills.
 - Living within a budget, opening and using a checking/savings account, balancing a checkbook, developing consumer awareness and smart shopping skills, accessing information about credit, loans and taxes, filling out tax forms

SBSAE Post Secondary Education Support

- New service
- Can only be entered on SERN
- Federal regulation paragraph (g)(22)
 - Youth receives support designed to help the youth enter or complete college.
 - Classes for test preparation (such as ACT/SAT), counseling about college, information about financial aid and scholarships, help completing college or loan applications, tutoring while in college

SBSAF <u>Education Financial Assistance</u>

- New service
- Can be entered on SERN or SERP
- Federal regulation paragraph (g)(32)
 - Youth receives financial assistance for the youth's school books and materials, tuition assistance, examination and application fees and educational vouchers for college tuition or vocational education.
 - Education, training, textbooks, uniforms, computers, educational supplies, educational preparation and support, payment for GED, ETV

SBSAH Housing Education

- New service
- Can only be entered on SERN
- Federal regulation paragraph (3)(26)
 - Youth receives instruction or support services regarding housing responsibilities and home management skills.
 - Assistance locating/maintaining housing, filling out rental applications/acquiring a lease, handling security deposits and utilities, food preparation, laundry, housekeeping, meal planning, grocery shopping, basic maintenance and repairs

SBSAI Academic Support

- New service
- Can only be entered on SERN
- Federal regulation paragraph (g)(21)
 - Youth receives academic services designed to help a youth complete high school or obtain a General Equivalency Degree (GED).
 - Academic counseling, preparation for a GED, applying/studying for GED exam, tutoring, help with homework, study skills training, literacy training, help accessing educational resources. Does <u>not</u> include general attendance in high school.

SBSAJ Career Preparation

- New service
- Can only be entered on SERN
- Federal regulation paragraph (g)(23)
 - Youth receives services that develop the youth's ability to find, apply for, and retain appropriate employment.
 - Vocational/career assessment, help matching interests and abilities with vocational goals, job seeking, writing resumes, completing job applications, developing interview skills, job shadowing, employee benefits, workplace values

SBSAK Health Education and Risk Prevention

- New service
- Can only be entered on SERN
- Federal regulation paragraph (g)(27)
 - Youth receives services for health-related educational topics, but not the receipt of direct health services.
 - Hygiene, nutrition, fitness and exercise, first aid, medical/dental benefits, health care resources and insurance, prenatal care, maintaining personal health records, sex education, HIV prevention, family planning, substance abuse prevention

SBSAL Transportation Assistance

- New service
- Can be entered on SERN or SERP
- Not in federal regulation
 - Youth receives financial assistance to help the youth get to places they need to be.
 - Getting to job interviews, doctor/dentist appointments, hair appointments for job interviews, car repairs and other reasons a youth may need to travel from one place to another.

SBSAM Mentoring

- Existing service
- Can only be entered on SERN
- Federal regulation paragraph (g)(29)
 - Youth receives services where the youth met regularly with a screened and trained adult on a one-on-one basis – can be short-term or support development of a long-term relationship.
 - Connected through school, work, family

SBSAO Other Financial Assistance

- New service
- Can be entered on SERN or SERP
- Federal regulation paragraph (g)(33)
 - Youth receives any other type of financial assistance to assist the youth to live independently.
 - Any other "payable" financial assistance that does not fall under any other service category

SBSAP Transitional Living Plan

- Existing service
- Can only be entered on SERN
- Not in federal regulation
- SBSAA (initial assessment) or SBSRA (reassessment) service must be entered first
 - BSAS Building Skills Plan Summary
 - BSAE Building Skills Evaluation
- Transitional Living Plan Document
 - Attach in DocGen

SBSAU Family Support & Healthy Marriage Education

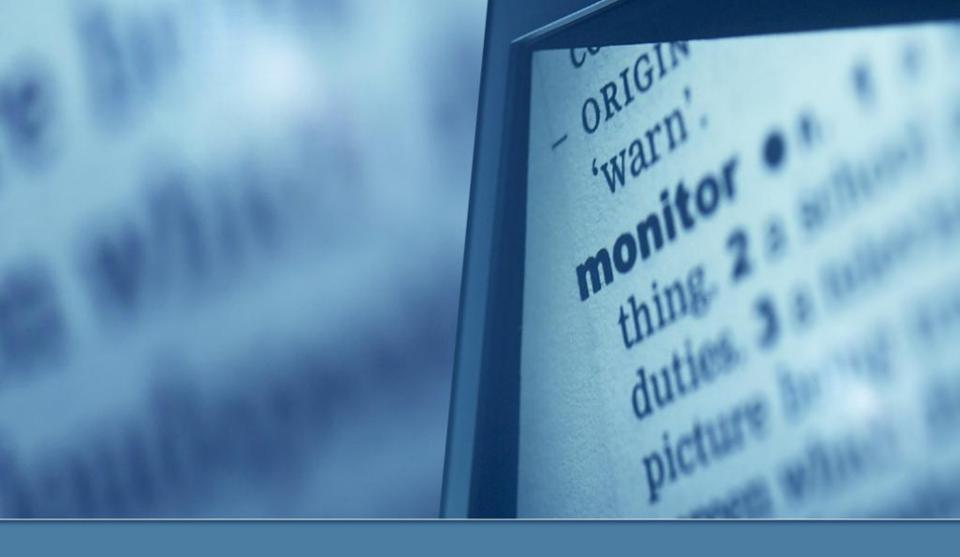
- New service
- Can only be entered on SERN
- Federal regulation paragraph (g)(28)
 - Youth receives education on maintaining healthy families, including parenting and childcare skills, spousal communication, family violence prevention and responsible fatherhood.
 - Education and information about safe and stable families, healthy marriages, spousal communication, parenting, responsible fatherhood, childcare skills, teen parenting, domestic/family violence prevention

SBSAV Employment Programs or Vocational Training

- New service
- Can only be entered on SERN
- Paragraph (g)(24)
 - Youth receives programs and training designed to build a youth's skills for a specific trade, vocation or career through classes or onsite training.
 - Apprenticeship, internship, summer employment program, occupational classes (cosmetology, auto mechanics, building trades, nursing, computer science, etc.)

SBSRA Independent Living Needs Reassessment

- Existing service
- Can only be entered on SERN
- Not in federal regulation
- Alert to worker when due 180 days from SBSAA or SBSRA end date
 - Youth receives an independent living needs reassessment every six months. Evaluate goals and tasks from previous assessment.
 - Goal / task setting



Transitional Living Specialist Training NYTD Survey

Survey Login



- User ID = first initial of first name + last name (up to 8 characters)
 JOHN BLACK = JBLACK
- If duplicates, system
 will add number to end
 JACK BLACK = JBLACK2
- Worker will receive email to check alerts for User ID
- Not case specific

Survey Login



- No password for the first login
- Enter User ID click Request Password button
- Forgotten password? click Request Password button
- Department email and phone number

Survey Password Change



- Password can be changed any time on non-frozen surveys
- Must enter SSN and DOB
- Click GeneratePassword button
- New password is random 8 character mix of letters and numbers

Survey Summary



- Welcome
- Purpose
- Request for Assistance
- Confidentiality
- Click START to begin

Survey Time Limit

Participant Survey

Please complete the survey within a half-hour.

Time remaining: 29:09



- 30 minutes to complete survey
- System will automatically log out
- ANSWERS NOT SAVED!

Survey Question #1 and Help

1. Currently are you employed full-time?

- O Yes
- O No
- O Declined

Current full-time employment

"Full-time" means working at least 35 hours per week at one or multiple jobs.

Survey Question #2 and Help

2. Currently are you employed part-time?



O No

Opening

Current part-time employment

"Part-time" means working at least 1-34 hours per week at one or multiple jobs.

Survey Question #3 and Help

3. In the past year, did you complete an apprenticeship, internship, or other on-the-job training, either paid or unpaid?



O No

Declined

Employment-related skills

This means apprenticeships, internships, or other on-the-job trainings, either paid or unpaid, that helped the youth acquire employment- related skills (which can include specific trade skills such as carpentry or auto mechanics, or office skills such as word processing or use of office equipment).

Survey Question #4 and Help

- 4. Currently are you receiving social security payments (Supplemental Security Income (SSI, Social Security Disability Insurance (SSDI), or dependents' payments)?
 - O Yes
 - O No
 - Opening Declined

Social Security

These are payments from the government to meet basic needs for food, clothing, and shelter of a person with a disability. A youth may be receiving these payments because of a parent or guardian's disability, rather than his/her own

Survey Question #5 and Help

5. Currently are you using a scholarship, grant, stipend, student loan, voucher, or other type of educational financial aid to cover any educational expenses?

O Yes

O No

Opening

Educational Aid

Scholarships, grants, and stipends are funds awarded for spending on expenses related to gaining an education. "Student loan" means a government-guaranteed, low-interest loan for students in post-secondary education.

Survey Question #6 and Help

- 6. Currently are you receiving any periodic and/or significant financial resources or support from another source not previously indicated and excluding paid employment?
 - O Yes
 - O No
 - Declined

Other financial support

This means periodic and/or significant financial support from a spouse or family member (biological, foster or adoptive), child support that the youth receives or funds from a legal settlement. This does not include occasional gifts, such as birthday or graduation checks or small donations of food or personal incidentals, child care subsidies, child support for a youth's child or other financial help that does not benefit the youth directly in supporting himself or herself

Survey Question #7 and Help

7. What is the highest educational degree or certification that you have received?

- High school diploma/GED
- O Vocational certificate
- Vocational license
- Associate's degree (e.g., A.A.)
- C Bachelor's degree (e.g., B.A. or B.S.)
- C Higher degree
- O None of the above
- Opening

"Vocational certificate" means a document stating that a person has received education or training that qualifies him or her for a particular job, e.g., auto mechanics or cosmetology. "Vocational license" means a document that indicates that the State or local government recognizes an individual as a qualified professional in a particular trade or business. An Associate's degree is generally a two-year degree from a community college, and a Bachelor's degree is a four-year degree from a college or university. "Higher degree" indicates a graduate degree, such as a Masters or Doctorate degree. "None of the above" means that the youth has not received any of the above educational certifications.

Survey Question #8 and Help

- 8. Currently are you enrolled in and attending high school, GED classes, post-high school vocational training, or college?
 - O Yes
 - O No
 - Opening

Current enrollment and attendance

This means both enrolled in and attending high school, GED classes, or postsecondary vocational training or college. A youth is still considered enrolled in and attending school if the youth would otherwise be enrolled in and attending a school that is currently out of session (e.g., Spring break, summer vacation, etc.).

Survey Question #9 and Help

Currently is there at least one adult in your life, other than your caseworker, to whom you can go for advice or emotional support?





Opening

Connection to adult

This refers to an adult who the youth can go to for advice or guidance when there is a decision to make or a problem to solve, or for companionship to share personal achievements. This can include, but is not limited to, adult relatives, parents or foster parents. The definition excludes spouses, partners, boyfriends or girlfriends and current caseworkers. The adult must be easily accessible to the youth, either by telephone or in person.

Survey Question #10 and Help

10. Have you ever been homeless?

- O Yes
- O No
- Opening

Homelessness

"Homeless" means that the youth had no regular or adequate place to live.

This includes living in a car, or on the street, or staying in a homeless or other temporary shelter.

Survey Question #11 and Help

11. Have you ever referred yourself or has someone else referred you for an alcohol or drug abuse assessment or counseling?

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O No

Declined

Substance abuse referral

This includes either self-referring or being referred by a social worker, school staff, physician, mental health worker, foster parent, or other adult for an alcohol or drug abuse assessment or counseling. Alcohol or drug abuse assessment is a process designed to determine if someone has a problem with alcohol or drug use.

Survey Question #12 and Help

12. Have you ever been confined in a jail, prison, correctional facility, or juvenile or community detention facility, in connection with allegedly committing a crime?

O Yes

O No

Openion Declined

Incarceration

This means that the youth was confined in a jail, prison, correctional facility, or juvenile or community detention facility in connection with a crime (misdemeanor or felony) allegedly committed by the youth.

Survey Question #13 and Help

13. Have you ever given birth or fathered any children that were born?



O No

Declined

Children

This means giving birth to or fathering at least one child that was born. If males do not know, answer "No."

Survey Question #14 and Help

- 14. If you responded yes to the previous question, were you married to the child's other parent at the time each child was born?
 - O Yes
 - O No
 - Opening

Marriage at Child's Birth

This means that when every child was born the youth was married to the other parent of the child.

Survey Question #15 and Help

15. Currently are you on Medicaid?

O Yes

O No

O Don't know

Declined

Medicaid

Medicaid (or the State medical assistance program) is a health insurance program funded by the government.

Survey Question #16 and Help

16. Currently do you have health insurance, other than Medicaid?

- O Yes
- O No
- O Don't know
- Opening Declined

Other Health insurance Coverage

"Health insurance" means having a third party pay for all or part of health care. Youth might have health insurance such as group coverage offered by employers or schools, or individual policies that cover medical and/or mental health care and/or prescription drugs, or youth might be covered under parents' insurance. This also could include access to free health care through a college, Indian Tribe, or other source.

Survey Question #17 and Help

17. Does your health insurance include coverage for medical services?

- O Yes
- O No
- O Don't know
- Opening

Health insurance type—medical

This means that the youth's health insurance covers at least some medical services or procedures. This question is for only those youth who responded "yes" to having health insurance.

Survey Question #18 and Help

18. Does your health insurance include coverage for mental health services?

- C Yes
- C No
- C Don't know
- Declined

Health insurance type—mental health

This means that the youth's health insurance covers at least some mental health services. This question is for only those youth who responded "yes" to having health insurance with medical coverage.

Survey Question #19 and Help

19. Does your health insurance include coverage for prescription drugs?

- O Yes
- O No
- O Don't know
- Declined

Health insurance type—prescription drugs

This means that the youth's health insurance covers at least some prescription drugs. This question is for only those youth who responded "yes" to having health insurance with medical coverage.

Survey Question #20 and Help

20. Currently are you receiving ongoing welfare payments from the government to support your basic needs?

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Declined

Public financial assistance

This refers to ongoing welfare payments from the government to support your basic needs. Do not consider payments or subsidies for specific purposes, such as unemployment insurance, child care subsidies, education assistance, food stamps or housing assistance in this category.

close this window

This question will only display for 19 and 21 year olds.

Survey Question #21 and Help

21. Currently are you receiving public food assistance?





Declined

Public food assistance

Public food assistance includes food stamps, which are government-issued coupons or debit cards that recipients can use to buy eligible food at authorized stores. Public food assistance also includes assistance from the Women, Infants and Children (WIC) program.

close this window

This question will only display for 19 and 21 year olds.

Survey Question #22

22. Currently are you receiving any sort of housing assistance from the government, such as living in public housing or receiving a housing voucher?



Public housing assistance

Public housing is rental housing provided by the government to keep rents affordable for eligible individuals and families, and a housing voucher allows participants to choose their own housing while the government pays part of the housing costs. This does not include payments from the child welfare agency for room and board payments.

close this window

This question will only display for 19 and 21 year olds.

When finished, CLICK Complete

Survey Complete

Survey Completed



Your progress has been marked as complete! The information you provided in this survey is invaluable, thank you! We would like to track your outcomes after aging out of Foster Care, so your Transitional Living Specialist will be contacting you again around your 19th and 21st birthdays in order for you to retake this survey.

This survey will remain accessible until 04/24/2010.

Your information on file is:

One Nytdtest 123 Place To Be Helena, MT 59602

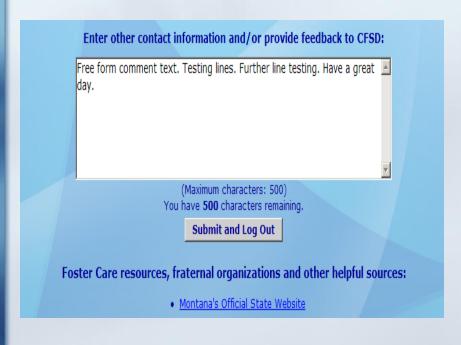
Please enter any updated contact information:

Notice - Unlike the Survey, any contact information or comments entered will be shared with Child and Family Services.

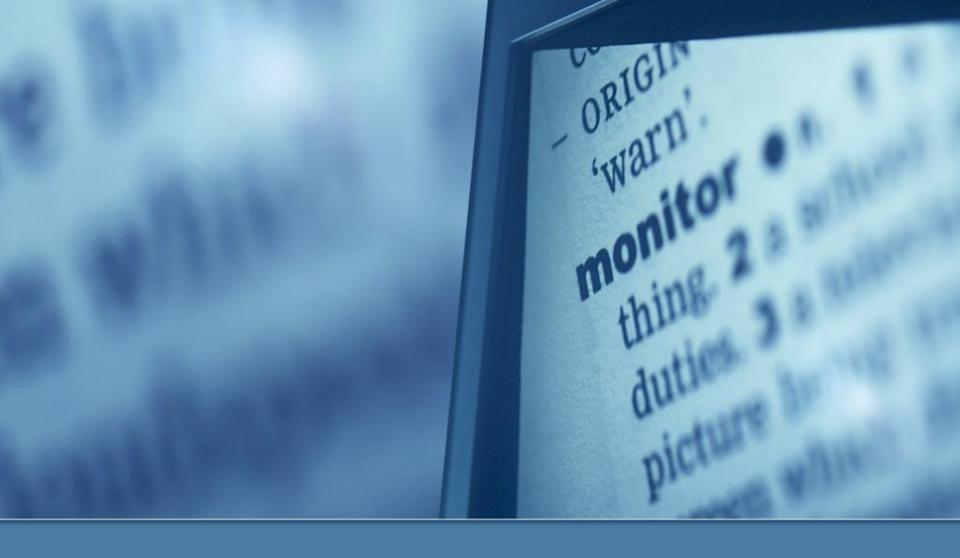
Ad	dress Line1: Nothing New He	e
Ad	dress Line2: Apartment B	
	City: Same City	
	State: Montana	·
	Zip Code: 59602 -	
	Phone: 406 - 555 - 121	2
	Email: idont@haveoneo	fhese com

- Thank you and reminders
- Current CAPS address
- Ability to update address (does NOT update CAPS)

Survey Complete



- Ability to add general comments (500 characters maximum)
- Click Submit and Log Out
- List of available resources



Transitional Living Specialist Training NYTD Worker/Supervisor Reports

Worker Report

ı	CAPS	STATE OF MONTANA								PAGE NBR1			1		
	RPT 5150.1		DEPA	DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES						RUN TIME18:26			26		
١			NYTD S	JRVEY WO	RKER WORKLOA	D OF PA	RTICIPATING Y	OUTH	1		RUN DATE12/31/2010			10	
١	REPORTING PERIOD: 10/1/2010 - 3/31/2011														
	REGION : 01 EASTERN WORKER : C71CBW LA														
		OCTOBER	NOV	MBER	DECEMBER		JANUARY		FEBRUARY		MARCH		TOTALS	LS	
		CAPS ID - AGE 17				CAPS ID - AGE 17									
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	CLIENT IS SHARED WI	TH ANOTHER	R TLS WORKER										L		

Worker Report - Key

- 1 = Six month span report period
- 2 = Region and worker information
- 3 = Status information clients turning 17
- 4 = Clients who have not started the survey
- 5 = Clients who have started the survey
- 6 = Clients who have completed the survey
- 7 = Clients who will not be surveyed
 - Did not complete the survey within 45 days
- 8 = Totals by survey month and status

Supervisor Report

	CAPS		PAGE NBR1								
	RPT 5150.2		RUN TIME18:26								
			RUN DATE12/31/2010								
_		REPORTING PERIOD: 10/1/2010 - 3/31/2011									
	WORKER TOTALS										
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Ц	WON'T SURVEY:	1	0	0	0	0	0	1			
	TOTAL SURVEYS:	4	3	2	2	1	2	15			
	101AL 30KVL13.										
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	STARTED:	0	0	0	0	0	0	0			
1	COMPLETED:	0	1	0	0	0	0	1			
1	WON'T SURVEY:	0	0	0	0	0	0	0			
	TOTAL SURVEYS:	0	1	0	0	0	0	1			
٠	TOTALS:	8	7	8	3	2	3	31			
,	UNASSIGNED:	1	2	3	1	1	1	9			
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^{**} IF A YOUTH IS SHARED BETWEEN TRANSITIONAL LIVING WORKERS, THE YOUTH IS COUNTED IN THE REGION THEY RESIDE.

^{**} IF A YOUTH IS SHARED BETWEEN TRANSITIONAL LIVING WORKERS WITHIN A REGION, AND RESIDES IN THAT REGION, THAT YOUTH IS ONLY COUNTED ONCE.



Supervisor Report - Key

- 1 = Six month span report period
- 2 = Monthly survey activity
- 3 = Worker and survey status information
- 4 = Totals by survey month and status
- 5 = Total unassigned
 - 17 year old clients who are not assigned or shared with a TLS worker
- 6 = Information on report counts

Survey – Worker Page

- Used when the worker knows a client will not complete a survey for a specific reason.
- Log in with mainframe C# and password.
- Will list all "not started" and "won't survey" clients with CAPS ID and Name.
- Will have a drop-down menu to select reason:
 - Youth declined, parent/guardian declined, incapacitated, incarcerated, unable to locate, deceased.



QUESTIONS?